### CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

#### **Advice Letter Cover Sheet**

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please

 $\square$  Compliance

Date Mailed to Service List: November 12, 2019

Protest Deadline (20<sup>th</sup> Day): December 2, 2019

Review Deadline (30th Day): December 12, 2019

Rate Impact: \$See AL

See AL%

Requested Effective Date: January 1, 2020

**Utility Contact:** Jonathan Morse

**Utility Name:** California American Water

**District:** Los Angeles District

**Tier** ⊠1 □2 □3

**Description:** 2020 Step Rate Filing – Los Angeles

see the "Response or Protest" section in the advice letter for more information.

CPUC Utility #: U210W

Authorization D.18-12-021

**Utility Contact:** Lakhjit Thind

Advice Letter #: 1272

Phone:	916-568-4233	Phone:	916-568-4237
Email:	Lakhjit.Thind@amwater.com	Email:	Jonathan.Morse@amwater.com
DWA Contact:	Tariff Unit		
Phone:	(415) 703-1133		
Email:	Water.Division@cpuc.ca.gov		
	DWA USE C	NLY	
<u>DATE</u>	STAFF	<u>co</u>	<u>MMENTS</u>
[ ] APPROVED	[ ]WITHD	RAWN	[ ] REJECTED
Signature:	Comn	nents:	
Date:			



www.amwater.com

November 12, 2019

ADVICE LETTER NO. 1272

### TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

California-American Water Company (California American Water) (U210W) hereby submits for review this advice letter including the following tariff sheets applicable to its Los Angeles County District which are attached hereto:

C.P.U.C. Sheet No.	<u>Title of Sheet</u> Schedule No. LA-1	Canceling Sheet No.
XXXX-W	Los Angeles County District Tariff Area GENERAL METERED SERVICE	9095-W
XXXX-W	Schedule No. LA-1 Los Angeles County District Tariff Area GENERAL METERED SERVICE	9096-W
XXXX-W	Schedule No. LA-1 (Continued) Los Angeles County District Tariff Area GENERAL METERED SERVICE	9097-W
XXXX-W	Schedule No. LA-3M Los Angeles County District Tariff Area MEASURED IRRIGATION SERVICE	9175-W
XXXX-W	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM	9099-W
XXXX-W	Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM	9100-W
XXXX-W	TABLE OF CONTENTS (Page 2)	XXXX-W
XXXX-W	TABLE OF CONTENTS (Page 1)	XXXX-W

#### **Purpose:**

The purpose of this advice letter filing is to request approval of the 2020 step rates for Los Angeles County District in accordance with Decision (D.) 18-12-021. This advice letter requests implemented rates for escalation year 2020 be made effective and implemented in accordance with California Public Utilities Commission (Commission) Decision (D.) 18-12-021.

#### **Background:**

Submission of these tariffs is made in compliance with Ordering Paragraphs 42 and 43 of Decision (D.)18-12-021 dated December 13, 2018 which states:

- 42. California-American Water Company (Cal-Am) is directed to file escalation filings for attrition years 2019 and 2020 through appropriate Tier 1 advice letter filings in conformance with General Order 96-B and the advice letter procedures found in Section VII of Appendix A attached to Decision (D.) 07-05-062 for every district where there is a projected decrease in rates. Cal-Am may also file escalation filings for 2019 and 2020 pursuant to these procedures for every district where there is a projected increase in rates. D.07-05-062 requires escalation filings to be filed no later than 45 days prior to the start of the escalation year. In light of the effective date of this decision, any escalation filing for attrition year 2019 shall instead be filed within 90 days from the effective date of this decision and shall be effective 45 days from the date of filing.
- 43. California-American Water Company is authorized to revise tariff schedules, and to concurrently cancel its present schedules for such service upon the effective date of its 2019 escalation filing. The revision of tariff schedules for authorized rates in 2018 shall be included and subsumed in California-American Water Company's escalation filing for attrition year 2019. The advice letter shall include all calculations and documentation necessary to support the requested rate changes for both authorized 2018 rates and their escalation for 2019.

#### Request:

This advice letter filing is to request implementation of the Los Angeles District's 2020 step increase. As shown the earnings test and workpapers for the twelve months ended September 30, 2019, the district earned a rate of return of 8.49% on a recorded basis and 8.40% on a "pro forma" basis. The most recent authorized rate of return per D.18-03-035 was 7.61% adjusted to 7.75% to match the designated pro forma period.

In compliance with Decision D.18-12-021 California American Water requests, approval of all submitted tariff revisions.

#### **Tier Designation:**

This advice letter is submitted pursuant to General Order No. 96-B and D.18-12-021 and is designated as a Tier 1 filing.

#### **Effective Date:**

California American requests an effective date of January 1, 2020.

#### **RESPONSE OR PROTEST<sup>1</sup>**

Anyone may submit a response or protest for this AL. When submitting a response or protest, please include the utility name and advice letter number in the subject line.

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds<sup>2</sup> are:

- (1) The utility did not properly serve or give notice of the AL;
- (2) The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the AL contain material error or omissions;
- (4) The relief requested in the AL is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
- (6) The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

DWA must receive a response or protest via email (<u>or</u> postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, <u>please include the utility name and</u> advice letter number in the subject line.

The addresses for submitting a response or protest are:

Email Address: Mailing Address:

Water. Division@cpuc.ca.gov CA Public Utilities Commission

Division of Water and Audits 505 Van Ness Avenue San Francisco, CA 94102

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to Cal-Am at:

Email Address: Mailing Address:

lakhjit.thind@amwater.com 4701 Beloit Drive

Sacramento, CA 95838

legalteamca@amwater.com 555 Montgomery Street, Suite 816

San Francisco, CA 94111

<sup>&</sup>lt;sup>1</sup> G.O. 96-B. General Rule 7.4.1

<sup>&</sup>lt;sup>2</sup> G.O. 96-B, General Rule 7.4.2

Jonathan.Morse@amwater.com 4701 Beloit Drive Sacramento, CA 95838

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

#### **REPLIES**<sup>3</sup>

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

If you have not received a reply to your protest within 10 business days, please contact Lakhjit Thind at (916) 568-4233.

CALIFORNIA-AMERICAN WATER COMPANY

/s/ Jeffrey T. Linam

Jeffrey T. Linam
Vice President of Rates & Regulatory

-

<sup>&</sup>lt;sup>3</sup> G.O. 96-B, General Rule 7.4.3

CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410

San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

Base Rate Per 100 gal (CGL) XXXX-W 9095-W

#### Schedule No. LA-1 Los Angeles County District Tariff Area **GENERAL METERED SERVICE**

Sheet 1

#### **APPLICABILITY**

Applicable to all water furnished on a metered basis.

**Baldwin Hills Service Area:** 

**Residential Customers:** 

Baldwin Hills Service Area consisting of Baldwin Hills, Windsor Hills, View Park, Ladera Heights, and Vicinity, Duarte Service Area consisting of Bradbury, Duarte, portions of Irwindale, Monrovia, and vicinity, and San Marino Service Area consisting of San Marino, Rosemead, portions of San Gabriel, Temple City, and Adams Ranch, vicinity, Los Angeles County.

#### **RATES**

#### **Quantity Rates:**

For the first 82.2 CGL For the next 52.3 CGL	\$0.4905 \$0.6131	(I)
For the next 164.5 CGL	\$0.7955	
For all water delivered over 299.2 CGL	\$1.1066	
All Other Customers:	\$0.5981	 (I)
Duarte Service Area:		
Residential Customers:	40.0040	(1)
For the first 82.2 CGL	\$0.3843	ĺ
For the next 89.7 CGL	\$0.4923	
For the next 1,099.5 CGL	\$0.5956	
For all water delivered over 1,271.6 CGL	\$0.9102	
Commercial, Public Authority and Industrial Customers:		
For all water delivered, per 100 cu. CGL	\$0.4803	(I)
San Marino Service Area:	Base Rate	
Residential Customers:	<u>Per 100 gal (CGL)</u>	(1)
For the first 97.2 CGL	\$0.3520	(I)
For the next 112.2 CGL	\$0.4909	
For the next 351.5 CGL	\$0.7208	
For all water delivered over 561.0 CGL	\$0.9467	
All Other Customers:		
For all water delivered, per CGL	\$0.4789	(1)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1272	J. T. LINAM	Date Filed
Decision	DIRECTOR - Rates & Regulatory	Effective
		Resolution

CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410 San Diego, CA 92101

Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. XXXX-W 9096-W

Schedule No. LA-1 Los Angeles County District Tariff Area **GENERAL METERED SERVICE** 

Sheet 2

#### **RATES**

Service Charge: General Metered

	Per Meter	
	Per Month	(1)
For 5/8 x 3/4-inch meter	\$10.53	(1)
For 3/4-inch meter	\$15.80	
For 1-inch meter	\$26.33	
For 1-1/2-inch meter	\$52.65	
For 2-inch meter	\$84.24	
For 3-inch meter	\$157.95	
For 4-inch meter	\$263.25	
For 6-inch meter	\$526.50	
For 8-inch meter	\$842.40	
For 10-inch meter	\$1,210.95	(1)

The Service Charge is a readiness-to-serve charge applicable to all Residential Fire Protection Service metered services only. It is added the charge for water furnished which is computed at Quantity Rates. The service charge for Residential Fire Protection Service (RFPS) is based on the meter size a customer would require without RFPS and the upsized meter that customer then requires because of the addition of the fire sprinkler system.

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1272	J. T. LINAM	Date Filed
Decision	DIRECTOR - Rates & Regulatory	Effective
		Resolution

655 W. Broadway, Suite 1410 San Diego, CA 92101 Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

XXXX-W 9097-W

Schedule No. LA-1
Los Angeles County District Tariff Area
GENERAL METERED SERVICE

Sheet 3

#### **RATES (Continued):**

Service Charge: Residential Fire Protection Services (R.F.P.S.)

	Per Meter	
	Per Month	
For 5/8 x 3/4-inch meter residential to 1-inch residential metered fire sprinkler	\$11.14	(I)
For 5/8 x 3/4-inch meter residential to 1 1/2-inch residential metered fire sprinkler		1
For 5/8 x 3/4-inch meter residential to 2-inch residential metered fire sprinkler	\$16.95	
For 3/4-inch residential to 1-inch residential metered fire sprinkler	\$15.83	
For 3/4-inch residential to 1 1/2-inch residential metered fire sprinkler	\$20.41	
For 3/4-inch residential to 2-inch residential metered fire sprinkler	\$21.73	
For 1-inch residential to 1 1/2-inch residential metered fire sprinkler	\$29.05	
For 1-inch residential to 2-inch residential metered fire sprinkler	\$30.55	
For 1 1/2-inch residential to 2-inch residential metered fire sprinkler	\$50.73	(I)

The Service Charge is a readiness-to-serve charge applicable to all Residential Fire Protection Service metered services only. It is added the charge for water furnished which is computed at Quantity Rates. The service charge for Residential Fire Protection Service (RFPS) is based on the meter size a customer would require without RFPS and the upsized meter that customer then requires because of the addition of the fire sprinkler system.

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1272	J. T. LINAM	Date Filed
Decision	DIRECTOR - Rates & Regulatory	Effective
		Resolution

655 W. Broadway, Suite 1410

San Diego, CA 92101

Cancelling

Revised Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

Sheet 4

XXXX-W 9099-W

#### Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM

#### RATES:

Ventura (Continued):

Service Charge: General Metered

	Per Meter
	Per Month
For 5/8 x 3/4-inch meter	\$6.98
For 3/4-inch meter	\$10.48
For 1-inch meter	\$17.46
For 1-1/2-inch meter	\$34.92
For 2-inch meter	\$55.87
For 3-inch meter	\$104.76
For 4-inch meter	\$174.60
For 6-inch meter	\$349.20
For 8-inch meter	\$558.72
For 10-inch meter	\$803.16

Los Angeles

Baldwin Hills Service Area

Baldwin Hills Service Area:	Base Rate	
Residential Customers:	Per 100 gal (CGL)	(1)
For the first 82.2 CGL	\$0.3924	(1)
For the next 52.3 CGL	\$0.4905	
For the next 164.5 CGL	\$0.7955	 
For all water delivered over 299.2 CGL	\$1.1066	(1)

#### **Duarte Service Area**

Residential Customers:	Base Rate Per 100 gal (CGL)	
For the first 82.2 CGL	\$0.3074	(I)
For the next 89.7 CGL	\$0.3939	
For the next 1,0995.5 CGL	\$0.5956	
For all water delivered over 1,271.6 CGL	\$0.9102	(1)

#### San Marino

Residential Customers:	Base Rate	
	Per 100 gal (CGL)	(1)
For the first 97.2 CGL	\$0.2816	(1)
For the next 112.2 CGL	\$0.3927	
For the next 351.5 CGL	\$0.7208	I
For all water delivered over 561.0 CGL	\$0.9467	(I)

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1272	J. T. LINAM	Date Filed
Decision	<b>DIRECTOR</b> - Rates & Regulatory	Effective
		Resolution

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

Sheet 5

XXXX-W9100-W

**(I)** 

#### Schedule No. CA-LIRA California American Water LOW INCOME RATEPAYER ASSISTANCE PROGRAM

RATES:

Southern Division:

**Service Charge: General Metered** 

	Per Meter Per Month
For 5/8 x 3/4-inch meter	\$8.42
For 3/4-inch meter	\$12.64
For 1-inch meter	\$21.06
For 1-1/2-inch meter	\$42.12
For 2-inch meter	\$67.39
For 3-inch meter	\$126.36
For 4-inch meter	\$210.60
For 6-inch meter	\$421.20
For 8-inch meter	\$673.92
For 10-inch meter	\$968.76

San Diego

**Quantity Rates:** 

•	Base Rate
Residential Customers	Per 100 gal (CGL)
For the first 59.8 CGL	\$0.7555
For the next 52.4 CGL	\$0.8489
For the next 112.2 CGL	\$1.2500
For all water delivered over 224.4 CGL	\$1.6787

Service Charge: General Metered

	Per Meter
	Per Month
For 5/8 x 3/4-inch meter	\$5.57
For 3/4-inch meter	\$8.35
For 1-inch meter	\$13.92
For 1-1/2-inch meter	\$27.84
For 2-inch meter	\$44.54
For 3-inch meter	\$83.52
For 4-inch meter	\$139.20
For 6-inch meter	\$278.40
For 8-inch meter	\$445.44
For 10-inch meter	\$640.32

(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1272	J. T. LINAM	Date Filed
Decision	DIRECTOR - Rates & Regulatory	Effective
		Resolution

#### **CALIFORNIA-AMERICAN WATER COMPANY**

655 W. Broadway, Suite 1410 San Diego, CA 92101

**Quantity Rates:** 

Cancelling

Revised Revised

Base Rate

Per 100 Gal (CGL)

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

XXXX-W 9175-W

(I)

#### Schedule No. LA-3M Los Angeles County District Tariff Area MEASURED IRRIGATION SERVICE

Sheet 7

#### **APPLICABILITY**

Applicable to all measured service for irrigation purposes as defined in the special conditions below. Applicable only to premises serviced under Schedule No. LA-3M on a continued basis on and after January 1, 1969.

#### **TERRITORY**

Bradbury, Duarte, portions of Irwindale, Monrovia, and vicinity, Los Angeles County.

#### **RATES**

A. Pressure service all water, per CGL.	\$0.4763	
B. Gravity service all water, per CGL.	\$0.4763	
,	·	(İ)
Service Charge: General Metered		(.)
	D M :	
	Per Meter	
	Per Month	(I)
For 1-inch meter	\$25.43	
For 1-1/2-inch meter	\$50.85	
For 2-inch meter	\$81.36	
For 3-inch meter	\$152.55	
For 4-inch meter	\$254.25	
		(1)

The Service Charge is a readiness-to-serve charge which is applicable to all metered service and to which is to be added the charge for water used computed at the Quantity Rates.

(TO BE IN	SERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1272	J. T. LINAM	Date Filed	
Decision		DIRECTOR - Rates & Regulatory	Effective	
			Resolution	

# LOS ANGELES COUNTY DISTRICT SERVICE LIST CALIFORNIA-AMERICAN WATER COMPANY ADVICE LETTER 1272

BY MAIL:

Los Angeles Docket Office California Public Utilities Commission 320 West 4th Street, Suite 500 Los Angeles, CA 90013

Hatties Stewart 4725 S. Victoria Avenue Los Angeles, CA 90043

Michelle Keith
City Manager
City of Bradbury
600 Winston Avenue
Bradbury, CA 91008

David E. Morse 1411 W. Covell Blvd., Suite 106-292 Davis, CA 95616-5934

Bernardo R. Garcia PO Box 37 San Clemente, CA 92674-0037

James L. Markman Richards, Watson & Gershon 355 South Grand Avenue, 40th Floor Los Angeles, CA 90071-3101

Marcus Nixon Asst. Public Advisor 320 W. 4th Street, Suite 500 Los Angeles, CA 90013 Louis A. Atwell
Director of Public Works
City of Inglewood
One W. Manchester Blvd.
Inglewood, CA 90301

Sunnyslope Water Company 1040 El Campo Drive Pasadena, CA 91109

City of Monrovia City Clerk 415 South Ivy Ave Monrovia, CA 91016

Temple City City Clerk 9701 Las Tunas Dr. Temple City, CA 91780

Wallin, Kress, Reisman & Krantiz, LLP 11355 West Olympic Blvd., SUITE 300 Los Angeles, CA 90064

Mary Martin 4611 Brynhurst Ave. Los Angeles, CA 90043

City of Los Angeles
Department of Water and Power
111 North Hope Street
Los Angeles, CA 90012
Attn: City Attorney

Barbara Delory 4030 Bartlett Avenue Rosemead, CA 91770-1332 Rex Ball

SR/WA, Senior Real Property MGMT

County of Los Angeles

222 South Hill Street, 3rd Floor

Los Angeles, CA 90012

San Gabriel County Water District

P.O. Box 2227

San Gabriel, CA 91776

City of San Gabriel City Clerk 425 S. Mission Drive San Gabriel, CA 91776

William M. Marticorena Rutan & Tucker, LLP 611 Anton Blvd., 14th Floor Costa Mesa, CA 92626-1931

Andrew Jackson Golden State Water Company

630 E. Foothill Blvd. San Dimas, CA 91773 afjackson@gswater.com

City of Rosemead

City Clerk

8838 E. Valley Blvd Rosemead, CA 91770 Veronica Ruiz, City Clerk City of San Marino 2200 Huntington Dr, 2<sup>nd</sup> Floor San Marino, CA 91108

vruiz@cityofsanmarino.org

## LOS ANGELES COUNTY DISTRICT SERVICE LIST CALIFORNIA-AMERICAN WATER COMPANY ADVICE LETTER 1272

#### BY E-MAIL:

City of El Monte
City Clerk/Water Department
11333 Valley Blvd
El Monte CA 91731-3293
cityclerk@elmonteca.gov

Office of Ratepayer Advocates California Public Utilities Commission dra\_water\_al@cpuc.ca.gov

Richard Rauschmeier California Public Utilities Commission ORA - Water Branch, Rm 4209 505 Van Ness Ave San Francisco, CA 94102 rra@cpuc.ca.gov

Veronica Ruiz, City Clerk
City of San Marino
2200 Huntington Drive, 2nd floor
San Marino, CA 91108
vruiz@cityofsanmarino.org

Jame Polanco, Rates Clerk
California Water Service Company
1720 North First Street
San Jose, CA 95112
jpolanco@calwater.com
City of Duarte
City Clerk
1600 Huntington Drive
Duarte, CA 91010
akanam@accessduarte.com

Laura Nieto
City of Irwindale
Chief Deputy City Clerk
5050 North Irwindale Avenue
Irwindale, CA 91706
Inieto@irwindaleca.gov

Ms. Lisa Bilir
California Public Utilities Commission
Division of Ratepayer Advocates
505 Van Ness Avenue
San Francisco, CA 94102
lwa@cpuc.ca.gov

City of Inglewood City Hall One W. Manchester Blvd. Inglewood, CA 90301 brai@cityofinglewood.org

East Pasadena Water Company 3725 Mountain View Pasadena, CA 91107 larry@epwater.com

San Gabriel Valley Water Company 11142 Garvey Blvd. El Monte, CA 91734 dadellosa@sgvwater.com

Audrey Jackson
Golden State Water Company
630 E. Foothill Blvd.
San Dimas, CA 91773
afjackson@gswater.com

B. Tilden Kim
Attorney At Law
Richards Watson & Gershon
Los Angeles, CA 90071
tkim@rwglaw.com

Laura L. Krannawitter
California Public Utilities Commission
Exectivie Division, Rm 5303
505 Van Ness Avenue
San Francisco, CA 94102
Ilk@cpuc.ca.gov
John K. Hawks
Executive Director
California Water Association
601 Van Ness Avenue, Suite 2047
San Francisco, CA 94102-3200

Manatt
One Embarcadero Center, 30th Floor
San Francisco, CA 94111-3719
Idolquiest@manatt.com

jhawks\_cwa@comcast.net

Lori Ann Dolqueist

Kiki Carlson
Regulatory Affairs Manager
1325 N. Grand Avenue, Suite 100
Covina, CA 91724
kcarlson@swwc.com
John Corona
Utilities Superintendent
City of Arcadia Water Dept.
jcorona@arcadiaca.gov
Arcadia, CA 91006